

SB2S Media Startup
Return / Charge Back Policy



For most products, you have 15 days from receiving the item(s) to return your order without explanation if the items are in perfect condition, in their original packaging, and if any safety seals are not damaged. Return policies may vary per supplier. Most products qualify for Free Returns and Buyer Protection.

Certain services purchased on or through the Soup Bowl2Spoon Media Startup (SB2S) may be non-refundable. These include Third Party Services and Digital media. You must verify your ability to cancel a service before purchasing it. SB2S will not refund any amounts paid for non-refundable Paid Services, applications, or Third-Party Services.

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Charge Backs

If, at any time, we record a decline, chargeback, or other rejection of a charge of any payable Fees on your SB2S account ("Chargeback"), this will be considered a breach of your payment obligations hereunder, and your use of the SB2S Services may be automatically disabled or terminated.

In the event a Chargeback is performed, your User Account may be blocked without the option to re-purchase or re-use it, and any data contained in such User Account, be subject to cancellation.).

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Your use of the SB2S Services will not resume until you re-subscribe for any such SB2S Services and pay any applicable Fees in full, including any fees and expenses incurred by the SB2S and/or any Third-Party Services for each Chargeback received (including Fees for SB2S Services provided before the Chargeback, handling and processing charges incurred by the payment processor).

We reserve our right to dispute any Chargeback received, including by providing the relevant credit card company or financial institution with any information and documentation proving that the User responsible for such Chargeback did authorize the transaction and make use of the services rendered thereafter.

Cancellation by the SB2S

Failure to comply with any of the SB2S Terms and to pay any due Fee shall entitle SB2S to suspend (until full payment is made) or cancel your User Account and User Platform as well as the provision of any related SB2S Services (e.g., Paid Services) or Third-Party Services to you.

If your User Account or any SB2S Services or Third-Party Services related to your User Account are canceled (whether at your request or SB2S's discretion), it may cause or result in the loss of certain content, features, or capacity of your User Account, including any User Content, End User data or other usage data retained therein.

SB2S shall not be liable in any way for such Capacity Loss, or for saving a backup of your User Account, User Content or End User data.